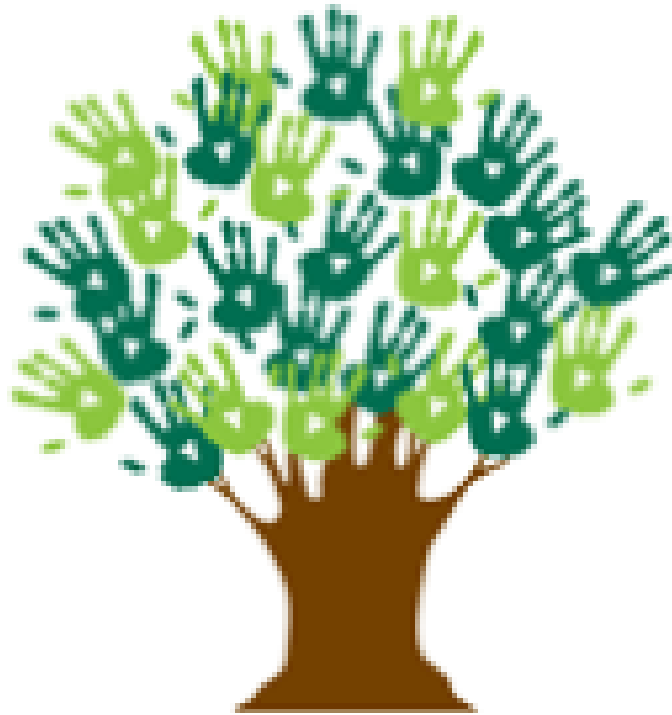


Parent code of conduct



**John Bunyan
Primary and Nursery
School**

At John Bunyan Primary and Nursery School we value our strong relationship with parents and carers. Working together helps us achieve the very best for the children.

Good working relationships support the children with helping them develop skills necessary for a positive adulthood. For these reasons we continually welcome and encourage parents or carers to participate fully in the life of our school and ensure we all model appropriate behaviour for our pupils at all times.

Creating the best outcomes for the children requires the relationship between home and school to be based on the principles of care, integrity, trust and mutual respect. The maintenance of this relationship is important to ensure that our children and staff are safe and not exposed to undue distress and anxiety.

Together we can create a safe, respectful and inclusive environment for pupils, staff and parents.

Guidance

As well as holding the above principles in mind, parents, carers and visitors are also reminded:

- To respect the ethos and values of our school
- That school staff and parents need to work together for the benefit of their children.
- Communications to resolve issues should be done in an appropriate manner – see appendix 2 for parent communication information
- All members of the school community should be treated with respect using appropriate language and behaviour
- The school needs to work with children in order to clarify their version of events in order to bring about an appropriate solution to an issue.
- To correct their child's actions especially where it could lead to conflict, aggressive or unsafe behaviour – both on and off the school premises

In order to support a peaceful and safe school environment the school will not tolerate parents, carers or visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's operation or activities anywhere on the school premises
- Any inappropriate behaviour on the school premises
- Using loud or offensive language or displaying temper

- Threatening, in any way, a member of school staff or a pupil
- Damaging or destroying school property
- Sending abusive or threatening e-mails phone messages or other written communications to any school staff.
- Derogatory or aggressive language in telephone calls with school staff.
- Defamatory, offensive or derogatory comments regarding the school or any of the staff following issues at the school. This applies to all social media sites. (See Appendix 1)
- The use of physical or verbal aggression towards another adult or child. This includes physical punishment against your own child on school premises
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences)
- Smoking, taking illegal drugs or the consumption of alcohol on school premises. (Alcohol may only be consumed during authorised events)

Should any of the above occur on school premises the school may feel it is necessary to act by contacting the appropriate authorities and/or sadly, consider banning the offending adult from entering the school premises.

Thank you for abiding by this code of conduct in our school. Together we create a positive and uplifting environment not only for the children but also all who work and visit our school.

APPENDIX 1

Inappropriate use of Social Network Site

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other pupils following issues in school.

The Department for Education/Government and John Bunyan School considers the use of social media websites being used in this way as unacceptable. Any concerns you may have about the school or your child/children must be made through the appropriate channels by speaking to the Senior Leadership Team, the Headteacher or the Chair of Governors, where they will be dealt with fairly, appropriately and effectively for all concerned.

Libelous or Defamatory posts - In the event that any pupil or parent/carer of a child/children at John Bunyan school is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report content or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

The school will also consider its legal options to deal with any such misuse on social networking and other sites.

Appendix 2

Parent communication

The school office is open between 8.30am and 4pm – all communication will be between these times.

1. If your child is ill please call the office and leave a message. This needs to be done before school on every day of absence
2. If you have a message for the classteacher please pass this through the office
3. If you would like to speak to the classteacher please speak to them at the end of the day after collecting your child or call the school office to make an appointment if you would like a longer period of time or a confidential conversation.
 - a. If you have spoken to the classteacher and would like to discuss the matter further please speak to a member of SLT
 - b. If you have spoken to the SLT and would like to speak to Mrs Waters, Headteacher please call or email the school office to make an appointment.
4. If you want to speak about your child's SEND needs please contact the classteacher in the first instance and if you would like to discuss it further please contact the SEND team.
5. If you would like to make a complaint please follow the procedure as detailed in the school policy on the school website
6. Email communication to the school, or any member of staff, should be through admin which will be passed on to the relevant member of staff. We discourage the use of emails to raise concerns, unless essential, as they are often sent in haste and do not convey the true thoughts and feelings of individuals. We welcome face to face and telephone conversations to enable us to deal with concerns swiftly and effectively.